



Heating Assistance Awareness Month: November 2021

- ✓ With heating season upon us and in honor of the first Heating Assistance Awareness Month, Eversource is partnering with communities to raise awareness of the many programs available to help customers pay or lower heating bills.
- ✓ If you or someone you know is struggling to keep up with energy bills, now is the time to connect with Eversource to get assistance. **To find the right options for you, call 800-286-2828 or visit [Eversource.com/BillHelp](https://www.eversource.com/BillHelp).**

There is a plan for everyone, including:

State and Federal Assistance Plans

- ✓ **Connecticut Energy Assistance Program (CEAP)**, apply for and receive energy assistance to help pay your heating bill through your local Community Action Agency (CAA). Find your local CAA at 211ct.org or call 211.
- ✓ **Operation Fuel**, apply for and receive emergency funds to help pay your heating bill. Visit Operationfuel.org/gethelp/ or call 860-234-2345.
- ✓ **UniteCT**, landlords and renters can receive assistance for past due electric bills and rent. Visit www.UniteCT.ct.gov or call 844-UniteCT (844-864-8328).

Protection Plans

Keep your energy service on while you get caught up on your bill with a protection plan. **To find the right options for you, call 800-286-2828 or visit [Eversource.com/BillHelp](https://www.eversource.com/BillHelp).**

- ✓ **Medical Protection**, if you or a member of your immediate household has a serious or life-threatening medical condition, you may be eligible for protection from service disconnection for non-payment.
- ✓ **Financial Hardship Protection**, for qualifying gas or electric customers experiencing financial hardship, service cannot be turned off between November 1 and May 1.

Payment Plans

Lower your monthly payment and eliminate a past due account balance with programs. **To find the right options for you, call 800-286-2828 or visit [Eversource.com/BillHelp](https://www.eversource.com/BillHelp).**

- ✓ **Matching Payment Program**, (for electric heating or gas heating customers), reduce your past due balance with affordable monthly payments – as low as \$50 for customers receiving public assistance benefits.
- ✓ **New Start**, (for electric customers), eliminates overdue balances when on time, monthly budget payments are made.

- ✓ **Budget Billing**, take advantage of extended payment plans, or tame seasonal spikes in your energy bills by paying a fixed amount each month.
- ✓ **Payment Plans**, all customers regardless of financial status, can enroll in a payment plan to pay a past due balance over an extended period of time.

Energy Efficiency Plans

- ✓ For energy-saving tips, rebates and incentives on energy-saving products, and to sign up for **Home Energy Solutions Program**SM, visit Eversource.com and select Save Money & Energy.

Please help us raise awareness by sharing this important information with family, friends, and neighbors. Let's help keep every home in our community warm this winter.